

## USINESS PLAN OF ACTIO



What's Inside

Stimulating reasonable growth ...... 2

initiatives ...... 2

Providing direct member benefits ...... 3

Chairman's report to membership......

Economic Development

Enhancing our community through

Member Services

2023 Annual Report

leadership, education and legislative

Community Development

Dear Members and Supporters:

As we stand on the threshold of a New Year and reflect on our 70-year legacy, I am both honored and humbled to assume the role of Chairperson for the 2024 Conyers-Rockdale Chamber Board of Governors. Our Chamber, recognized as one of Georgia's premier business organizations, owes its success to an exceptional

staff, outstanding support, innovative programming, consistent growth, and a diverse coalition of businesses. Together, we have fortified the commercial bedrock of Rockdale County.

Our Chamber, affectionately known as 'the People's Chamber,' is a beacon of visionary leadership. This vision, from our past leaders

and engaged staff. Their collective efforts have paved the way for landmark initiatives like Leadership Rockdale. This flagship program forges lifelong bonds among community, business,

to today's strategic positioning, is brought to life by our dedicated

and government leaders, offering a deep dive into the multifaceted workings of Rockdale County's institutions.

Steve Bromell

business acumen through real-life applications taught by local entrepreneurs. This program continues to enrich both new and seasoned business ventures with invaluable insights.

We take immense pride in the growth and success of the we3 Women's Events, an empowering platform that elevates woman-owned businesses. From intimate networking luncheons to the illustrious Woman of The Year Gala, this program has touched countless established and emerging businesses throughout Rockdale County.

Among our latest initiatives are the Front Porch Discussions, providing transparent insights into the strategic partnerships and planning efforts amongst our County Commissioner's Office, the City of Conyers Mayor's Office, RCPS Superintendent, Piedmont Rockdale Hospital, County Sheriffs, and the Chamber itself.

The Chamber stands as a proud advocate for our diverse business community, offering a plethora of shopping, dining, relaxation, and professional services. I invite you to explore our Green Street Chamber office and the many establishments that serve our Convers-Rockdale community, fostering local economic circulation.

For those eager to engage more deeply with the Chamber and our mission, consider joining as a member. Embrace the opportunity to contribute actively, perhaps even serving as an ambassador in our dynamic ambassadors' program.

Progress is a collective effort and requires teamwork. With our joined forces, we will scale new heights. Let's champion the message that Georgia's most distinguished Chamber is open for business and eager for you to play a strategic and vital role in its future.

Together, we move forward, united in purpose and action. Here's to a prosperous New Year and the continued success of our Chamber and community!

Sincerely.

Steve Bromell

Chairman, 2024 Board of Governors

### Our Council System

Your Chamber's goal is to address the various needs of the Conyers-Rockdale community. To accomplish this, your Chamber focuses its efforts in three councils:

- 1. Economic Development Council
- 2. Community Development Council
- 3. Member Services Council

Each is composed of committees and task forces to accomplish the goals outlined in this publication.



# Economic Development Council

A strong business community means a healthy economy and better quality of life. The Chamber's Economic Development Council addresses this goal by bringing more businesses to our area and strengthening the economy for existing businesses and new entrepreneurs. Goals for the Economic Development Council include:

- Promote Rockdale County as a
   potential business destination
   through the production and
   distribution of our Quality of Life
   Magazine, providing relocation
   information for businesses and
   individuals.
- Enhance economic development activity by serving as a liaison with other economic-related organizations such as the Conyers Rockdale Economic Development Council (CREDC), the Development Authority of Rockdale County, and City and County Governments.

- Maximize marketing efforts to attract visitors to Conyers and Rockdale County, including joint promotional opportunities with the City of Conyers CVB.
- Promote Conyers and Rockdale County to potential visitors by distributing the Chamber's official street map.
- Host Economic Development
   Breakfast Series in partnership with
   CREDC to keep Chamber members
   and community up to date with
   economic development activity.
- Expand and improve the curriculum of the **Entrepreneurial Academy**, which is designed to provide entrepreneurs the basic knowledge to begin their own business as well as provide existing business owners new insights to assist in solving business-related challenges.
- Support the junior entrepreneur program, Rockdale FLEX (Fostering Leadership, Entrepreneurship and eXcellence). This program offers RCPS students in grades 9-12 advisory and administrative support services in the establishment of their small businesses. Students will compete with their business plan for reward money.
- Partner with UGA's Small Business
   Development Center to offer in depth, no cost business counseling and mentoring to current and potential businesses.

   through Part 2024 the Condition Council will:

   Represent to the condition of the council will:
- Celebrate the Chamber's legacy
   of service to the community by
   distributing a 70th Anniversary
   Magazine. This commemorative piece
   honors many people and events that
   have helped shaped us throughout our
   history.
- In conjunction with the Conyers Rockdale Economic Development Council, conduct **driving tours** of Rockdale County, visiting industry expansion sites, new developments and film/production sites, keeping local leaders up to date on key economic development initiatives and activity.



# Community Development Council

Strengthening our business community translates to a better economy and quality of life for the Conyers-Rockdale area. The Community Development Council will work to build and maintain productive relationships between your Chamber and local, state, and federal governments and their various agencies.

The Council will also continue to provide strong programs for future community leaders and recognize community achievers. The Council will continue to strengthen education through Partners in Education. In 2024 the Community Development Council will:

- Represent the needs of the business community at the local, state and federal levels of government, and with all appropriate governmental organizations. Seek input from membership on major legislative issues.
- Keep membership up to date with **key legislation** and other activities of interest to business that takes place during the 2024 State Legislative Session.
- Show support and appreciation of our local law enforcement agencies and first responders by partnering with businesses and other community groups to host events in their honor.

# Together We Are Stronger.

(see COMMUNITY Page 3)

- Continue to provide the **Leadership Rockdale** program which identifies and inspires potential community leaders who are willing to become involved, serve, and help solve community concerns.
- Continue to support the efforts of the Leadership Rockdale class with the annual Leadership Legacy community service project.
- Continue to develop programming and communication avenues for Leadership Rockdale Alumni to stay connected with each other and the community.
- Recognize the volunteers and leadership at the Chamber's 70th Annual Meeting.
- In 2024, we3 will host a series of events featuring dynamic speakers and topics as we continue to engage, educate and empower women.
- Continue to award the Annual "Education Partner of the Year", recognizing an outstanding supporter of our public schools.
- Continue to work with Rockdale County Public Schools to enhance the Partners in Education program by marketing the RCPSpartner.com website, where projects and other opportunities in need of support are promoted.
- Continue to support RCPS
   Foundation and Rockdale Career
   Academy with representation on their
   Board of Directors.
- Through the Front Porch
  Discussion initiative, continue
  to bring together local leaders
  from the city, county, school
  system, hospital and economic
  development to collaborate and
  have meaningful discussions. This
  effort keeps local leaders in regular
  communication with each other,
  as well as collaboratively with the
  community at large, to strengthen
  the community's position as a great
  place to live and work.





The Member Services Council is charged with ensuring your Chamber grows in the numbers and dollars necessary to best support the programs that serve our community. It is also responsible for developing networking opportunities and services to members. This year the Council will:

- Provide quality member-to-member contact through monthly Network Luncheons, Business Trade Show, and monthly Jump Start Your Morning events.
- Promote member businesses by producing an on-line Member Business Directory which lists all members at no charge and provides an opportunity for additional promotion through advertisements.
- Educate new members on Chamber programs and benefits so members can understand how to maximize the value of their investment through monthly **Biscuits & Benefits** events. These meetings will also include the opportunity to share business and community concerns with Chamber leadership.

- Communicate your Chamber's accomplishments, positions on important issues, and benefits of membership through professional weekly e-news, emails, and other social media outlets.
- Market your Chamber and maximize acquisition of new members using volunteer referral program and staff resources.
- Continue to develop new programs that bring more value to employers and their employees for their membership investment paid to your Chamber.
- Reduce high shrinkage rate of membership in our Chamber through the Member Action
  Program (MAP) which concentrates on two aspects of membership:
  (1) The activation and/or education of a new member (2) Retention of the year old member.
- Provide extensive exposure to member companies at no cost and attract new customers to their business through Social Media Campaigns.
- Increase business leads for chamber members through business leads groups. These are business referral networks that help businesses interact and increase sales.
- Promote new members and support current members through our Ambassador program. Ambassadors serve a very important function of the chamber by visiting members and representing your Chamber at Ribbon Cuttings and Grand Openings.
- Host the annual Golf tournament which helps fund Chamber programs.
- Enhance small business owners' knowledge and productivity by conducting Empower Hour seminars.
- Host annual Clays for Commerce as a networking and fundraising opportunity.



### CHAMBER MISSION STATEMENT

We strive to provide leadership and be the catalyst for promoting and maintaining a pro-business environment, and to continue enhancing the quality of life for our community.

# **2024 Executive Committee**



Chair Steve Bromell Pro Cutters Lawnscapes, Inc.



**Treasurer Bernard Stanford**United Community Bank



Chair, Economic Development Rondah Thomas Georgia Power Company



Chair-Elect
Yvette Morton Williams
Conyers Best Laundry



General Counsel/ Secretary John Nix MaddoxNix, Attorneys At Law



Chair, Member Services Michael Hutcheson Rockdale Coalition for Children and Families



Past-Chair Craig W. Johnson Kumon of Conyers



Chair, Community
Development
Christie Phillips
Keller-Williams Realty



President
Fred J. Boscarino,
GCCE
Conyers-Rockdale
Chamber of Commerce

### 2024 Board of Governors

Your Board of Governors is responsible for assuring the programs the members have determined to be important are carried out successfully. The Board is comprised of an 8 member Executive Committee and 22 Board Members.

Muddessar Ahmad Omega Builders

**Dee Barnes**Evans Tool & Die

**Bridget Benito**Integrity Professionals Realty

Stephen Boyle, Chairman Rockdale County Development Authority

**Pamela J. Brown**, Chairwoman RCPS Board of Education

**Natasha Cameron**Thomas Williams Management

Vince Evans, Mayor City of Conyers LeKeisha Gibbs Synovus

**Derrick Grissom**My Limitless Growth, LLC

Kevin Hanna CREDC

*Lila Hardy*Chick-Fil-A Conyers

**Darlene Hotchkiss**Hedrick Family Dentistry

*Monica Hum* Piedmont Rockdale Hospital

**Bradford Jackson**Bradford Jackson, CPA PLLC

**Shaun Jackson**The Accounting Cure, LLC

Moses Kabia
Truist

*Oz Nesbitt*, Chairman Rockdale County Commission

*Terry Oatts*, Superintendent Rockdale County Public Schools

Faye Phillips
Corner Market

Mike Ramos
Raymond Engineering

Amaris Rasheed
Snapping Shoals EMC

**Scot Ward**Scot Ward Funeral Services

## **Organization Structure**

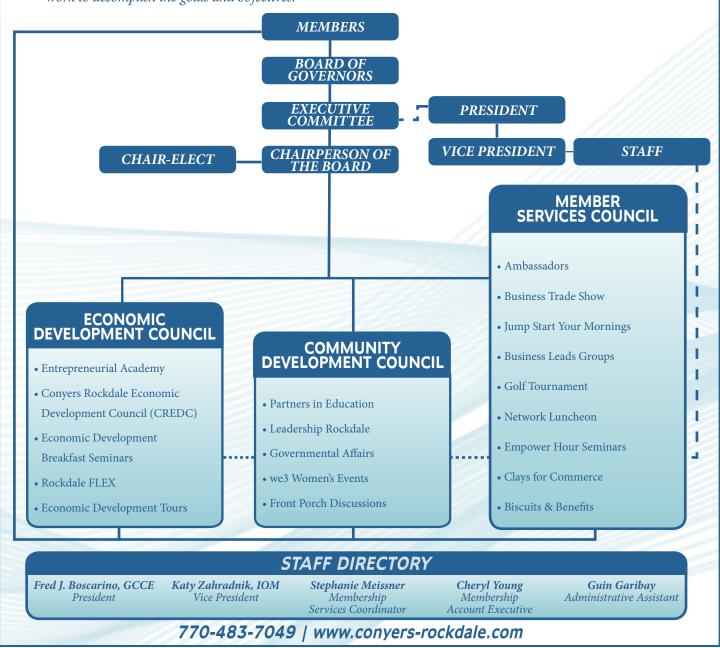
Your Chamber's ultimate responsibility is to you, our members, since the Chamber is comprised of, and mostly financed by, the membership.

The organizational structure, shown below, graphically illustrates how this occurs. Starting at the top of the chart, we show the general membership who serves three main functions:

- 1) You determine what programs the Chamber will undertake.
- 2) You finance these programs through your dues investment.
- 3) You staff the committees and task forces that work to accomplish the goals and objectives.

The graph shows that the committees are comprised of and draw from the general membership. The areas of responsibility are divided into three basic councils. Each committee has a chairperson who reports to the chair of the council. The chairs are members of the Executive Committee, which is responsible to the Board of Governors, who are ultimately responsible to the membership.

The President who is responsible to the Board of Governors, leads the professional staff. The staff assists the volunteers in carrying out their duties.



### **2024 Committee Chairs**

#### MEMBER SERVICES COUNCIL

• *Michael Hutcheson*, Chair Rockdale Coalition for Children and Families

#### **Ambassadors Committee**

- Bridget Benito, Co-Chair Integrity Professionals Realty
- Jason Bryant, Co-Chair Jason Bryant State Farm

#### Golf Committee

- *Alan Sherrill*, Co-Chair *Conyers Flower Shop*
- **Scot Ward**, Co-Chair Scot Ward Funeral Services

#### **Clays for Commerce Committee**

• **Dee Barnes**, Chair Evans Tool & Die

## COMMUNITY DEVELOPMENT COUNCIL

**Christie Phillips,** Chair Keller-Williams Realty

#### Leadership Rockdale

- Claire Cline, Co-Chair
- Susan Paul Smith, Co-Chair SPS Communications
- **Scot Ward**, Co-Chair Scot Ward Funeral Services
- Jason Redmond, Co-Chair Rockdale County

#### **Governmental Affairs Committee**

• Darlene Hotchkiss, Chair Hedrick Family Dentistry

## ECONOMIC DEVELOPMENT COUNCIL

**Rondah Thomas**, Chair Georgia Power Company

#### **Entrepreneurial Academy**

• Steve Bromell, Chair Pro Cutters Lawnscapes, Inc.

Thank you to all our committee Chairs and volunteers!

You are the reason for our success.

Jack Turner	1954-1959	Archer R. Rose	1989	Danny Stone	2005
A.R. Barksdale	1959-1971	Robert W. Maddox	1990	Betty Straw Brown	2006
James Culpepper	1972	E.A. Thomas, Jr.	1991	Mike Hilleboe	2007
F.W. Waldrop	1973	Samuel F. Wishon	1992	Don Cannon	2008
R.L. Montgomery	1974	Michael P. Jones	1993	John Kelley	2009
T.O. Morgan	1975	John T. Abbot	1994	Bill Daniel	2010
Leonard Epstein	1977	Kim S. Hubbard	1995	Mo Talley	2011
Dr. William A. Weaver	1978	Paul Mills Herndon	1996	Lorraine Harrison	2012
Harold Breazeale	1979	Robert G. Coston	1996	Thua G. Barlay	2013
Ron Simpson	1980	John T. Higginbottom	1996	T. Pat Cavanaugh	2014
Paul Christenbury	1981	Fred R. Vick	1997	Deborah Armstrong	2015
Ed Holcomb	1982	Suzanne E. Chappell	1998	Earl Wise	2016
Larry Mauldin	1983	Guy M. Dabbs, III	1999	Deanne "Dee" Barnes	2017
Rick Ramsey	1984	Nelson E. Toebbe	2000	Tim Baker	2018
Wayne Ingle	1985	Larry D. Miller	2001	Faye Phillips	2019
Dan L. Hill	1986	C. Dean Alford	2002	Scot Ward	2020-2021
T.A. Schmidt	1987	Chris M. Ingle	2003	Darlene Hotchkiss	2022
William Pridgen	1988	J. Nelson Geter	2004	Craig W. Johnson	2023

### 2023 Annual Report



Craig W. Johnson

It was a pleasure to serve as your Board of Governors Chair for 2023. With your support, along with a phenomenal Board of Governors and Chamber staff, we were able to accomplish quite

a lot this year. Below are some of the highlights that I hope you will take the time to review.

#### 2023 Accomplishments:

- Enhanced member relations by challenging members to tell the story of the Chamber and refer new members. Thirty-one new members were the result of this effort through our referral program.
- Strengthened the Chamber's membership base by bringing in over 91 new members.
- Encouraged business relocation and expansion by distributing the Conyers-Rockdale Quality of Life magazine and Conyers-Rockdale street map.
- Promoted the Partners in Education website that hosts a variety of opportunities for involvement with and support of schools in Rockdale County.
- Secured 56 members as Pacesetter/ Commerce Club members, which provided great benefits to those members as well as assisted in making our programs stronger and more successful than ever.
- Held the 7th Annual Clays for Commerce event and hosted over 100 shooters - a record number. This event provides a great day of fun and networking for our members, and is a great fundraiser to help support the Chamber's mission.
- Supported four Leads Groups which offer business support, referrals and networking to nearly 50 small business members on a weekly basis.
- Provided expert instruction for individuals seeking to go into business for themselves through Entrepreneurial Academy.

- Held 10 Biscuits & Benefits breakfast events where participants met with Chamber, City, County and School leadership for an informal luncheon to express their community and business concerns.
- Promoted Conyers-Rockdale County and its tourist attractions to 1,000,000 visitors and residents through the Georgia on My Mind magazine.
- Responded to business relocation inquiries, providing professional commercial and real estate assistance.
- Maintained the chamber's website with up-to-date member, chamber and community information, and continued to offer opportunities for members to advertise.
- Selected 40 community members to participate in Leadership Rockdale program, our largest class in the program's history.
- Hosted 128 golfers at the Chamber's annual Golf Tournament.
- Assisted business' start-up by distributing the "Starting a Business in Rockdale County" informational manual.
- Offered member-to-member discounts through Hot Deals program.
- Held 3 Economic Development breakfast events, keeping business and community leaders informed.
- Ensured Rockdale County's representation throughout the area and state by Chamber President's participation on the Georgia Association of Chamber of Commerce Executives, and Rockdale Rotary.
- Promoted members' businesses and services by providing an online Membership Business Directory, featuring enhanced listings.
- Kept the membership updated on key issues and happenings during the 2023 Legislative Session via weekly emails.

- Awarded Muddessar Ahmad as Education Partner of the Year, recognizing the importance of business support of our schools.
- Celebrated new members with 56 ribbon cutting events. These events seek to welcome and introduce new businesses to the community and Chamber.
- Awarded Steve Bromell with Volunteer of the Year for efforts to the support the Chamber in 2023, particularly for his work with The Entrepreneurial Academy.
- Continued efforts with the Front Porch Discussions initiative, which aims to keep local leaders in regular communication with each other, as well as collaboratively with the community at large.
- Hosted 11 Empower Hour seminars to educate our members on various business-related topics.
- Awarded the Community Spirit Award to Susan Paul Smith for her tireless efforts to support our community.
- Celebrated the achievements of Marty Jones by awarding him with the A.R. Gus Barksdale Lifetime Achievement Award.
- Hosted a successful Business Expo event, allowing over 60 vendors to showcase their products and services to the community.
- Celebrated the Chamber's 70th anniversary by publishing a magazine telling stories of the many people, places and progress who have shaped us over the years.

Again, these are just a few of the highlights. Congratulations on a great year!

Do Business With A Chamber Member First!

For a list of
Chamber members,
visit our website at
www.conyers-rockdale.com





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